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# **GUIDE TO VIDEO GAMES IN PUBLIC SPACES WITHOUT THE HASSLE**

Providing video games to your customers, patients or guests doesn't have to be a hassle. Fully Loaded Electronics provides video game systems loaded with games and ready to play, plus the accessories you need to make the system work seamlessly in your space. Here's your guide to providing video games that will bring smiles to your visitors and staff.



## **STEP 1** Choose your Set Up: Loaded with Games, and Ready to Play!

Fully Loaded Electronics provides video game systems custom loaded with the games your players want to the play. All the games are saved to the hard drive, so there are no discs to manage. We adjust the settings so the system provides fun to your players, and minimizes hassles for you. Our settings configurations prevent tampering, can disable internet if you want, and can be set to comply with privacy regulations. And all fully loaded systems come with a laminated how-to sheet to help your players easily and independently enjoy the system, without needing help from your staff.

#### Why Not Buy at the Big Box Store?

It may seem tempting to run down to the local store and buy an Xbox, Nintendo or PlayStation, however here at Fully Loaded Electronics we have integrated video game systems with thousands of public spaces and we can help with all the technical and logistical snags. Here are the main complaints we hear from people who buy direct from a local store:

- Game discs are a hassle to manage, and they get lost and broken
- Configuring settings on video game system for the public to use is more time-consuming and complicated than you might think
- You don't want to put your personal information on the company's video game system, and a phone number and credit card are usually required when setting up the accounts

### What if You Already Have Video Game Systems?

No problem! We can load them with games for you and configure the settings to prevent tampering. Just call or email us for a Loading Service quote.

## **STEP 2** Consider Your Players

Whether your players are kids, teens, or adults, Fully Loaded Electronics has recommended game bundles to delight your guests.

**Age-Appropriate:** For players who are kids and teens, we recommend games rated E for Everybody. These games are appropriate for all ages and some E-rated games still appeal to teens and adults. Some good examples of this are the sports and racing games. While most sports and racing games are rated E for Everybody and are great in a public space, your older players will still find them engaging. Teen bundles have some games rated T for Teen, however we carefully select T-rated games that are not overly intense. Teen bundles are great for both teen and adult players.

**Ok in Public:** We don't recommend games with intense graphics, language or themes. The game bundles we offer on our website are carefully curated to ensure they are appropriate to be played in a public space.

**Variety:** Fully Loaded Electronics game bundles are designed to entertain players with a variety of tastes. In each bundle we try to include games from the most popular genres: racing, sports, puzzle, role-playing, and open-ended creation.

**Custom Bundles:** We customize! We can add or remove games from any bundle on our website, and you're welcome to give us an entirely custom game list. We're happy to make the video game system exactly what you want and need. There is no additional charge for the customization service, however the price of your bundle may go up or down depending on the games you add or remove.



## STEP 3 Where and Why Are You Playing

The best gaming system for your players will depend on where and why you are playing. Here are some of the most common places where we integrate video games to improve the guest experience:

**Killing Time in a Waiting Room:** For waiting rooms we recommend gaming consoles that can play movies. For most waiting rooms we recommend a PlayStation or Xbox. If you have smaller children who enjoy Mario games, a Nintendo Switch is great.

**Game Time in a Playroom or Gaming Lounge:** Video games are a fun and interactive pastime that belong in every playroom, and of course are a staple in every gaming lounge. These spaces to best with game consoles including the Xbox, PlayStation and Nintendo Switch.

**Short-Term Distraction:** If you need a distraction for a guest or patient for a short time, there are great handheld gaming options. We recommend the Nintendo Switch or a Switch Lite for gaming for younger children up through teens. For smaller children, we recommend an iPad or Kindle tablet loaded with games and movies. For a procedure you may even want to consider a virtual reality headset loaded with games and movies. VR is an amazing new tool to help patients disengage from discomfort, and better weather procedures with fewer pain medications and less need for sedation.

**Patient Room or Hospitality:** Make any space feel like home with a gaming system for your guests to enjoy. More and more hospitals and hotels are providing video game systems as a standard amenity, and they are rewarded with higher satisfaction scores. For video game system installations in rooms we recommend a PlayStation or an Xbox.

# STEP 4 Accessories that Work for You

Make sure your video game system is secure and convenient with the right accessories.

**Controllers:** Wired or wireless? That is the question. With Fully Loaded Electronics video game systems you get the controllers that work best in your space. If you're worried about controllers walking off, we recommend wired controllers. Or if your room is configured in such a way that a wired controller isn't feasible, we can help with wireless controllers and charging docks to keep them juiced up.

**Gaming Cart:** A mobile video game cart is a great way to share one video game system across several areas. The cart includes a 24" TV and wired controllers. You choose the video game system and game bundle for inside the cart, so the completed package is perfect for you and your players. For most settings we recommend 1 cart for every 10-15 rooms.

**Security Cases:** Protect your console from tampering and theft with a security case. Cases can be mounted to a horizontal surface like a table or entertainment system, or they can be mounted vertically on a wall near or even behind the TV. The security case door locks in two places so you have easy access to the console, but your players do not. We have a different security case for every video game console in existence, and each one still allows access to the console disc reader and all buttons and ports. The security cases are also designed to provide all needed ventilation, so your console doesn't overheat. Most customers choose clear security cases, however they can also be opaque and be any color of the rainbow.

**Security tethers:** Keep your controllers, tablets, and handheld gaming systems from walking off with a handy security tether. The tether attaches to your gaming item with an industrial grade adhesive. On the opposite end of the tether is a loop which can be padlocked to any anchor point so you can move the item around, but your players cannot. We manufacture the tethers ondemand, so we can provide you with any length of tether, and cords can be straight or coiled like an old-fashioned phone cord.



## **STEP 5** Tech Support and Beyond

Even after you receive and install your video game system, Fully Loaded Electronics is with you every step of the way to make sure gaming is fun and hassle-free.

**Tech Support:** All Fully Loaded Electronics video game systems come with lifetime phone and email technical support. That means you *and your guests* can call us any time with questions. Our friendly and knowledgeable tech support team is happy to help with any questions, large or small. By allowing our staff to field your customers' tech support questions, you and your staff have more time to focus on other things.

**Game Upgrades Subscriptions:** Keep your consoles loaded with the latest and greatest games by signing up for a Game Upgrades Subscription. Game Upgrades are pushed out each February and August, however we also accommodate custom intervals, and we can push out new games on an as-needed basis. The games you receive are carefully selected by our technicians who take into account the ages and interests of your players and the game titles you already own. Custom Game Upgrade Subscriptions are also available where you can choose your games.

**Maintenance Plans:** All Fully Loaded Electronics gaming systems come with a 3-year warranty that covers defects in manufacturing, however if you want to be covered for accidental damage or worn out controllers, you'll also want a Maintenance Plan. For an annual charge, a Maintenance Plan provides for replacement consoles and controllers if you experience a catastrophic orange juice spill or other related snackcidents. In a public space, your video game system will receive more attention than an Xbox would in its natural habitat (the living room). A Maintenance Plan keeps you covered for the high volume of wear-and-tear you're likely to see. If an item covered by the Maintenance Plan is broken, simply mail it to Fully Loaded Electronics and email us that it's coming and provide the shipping tracking number. We'll immediately start preparing to mail your replacement item.

# A Custom Solution for You

We hope this guide has provided a helpful overview of the things to consider when selecting a video game system. If you still have questions, we're happy to help! Please reach out, and we can help you select the gaming system, games, accessories, and level of post-purchase support that will suit your needs and your budget.



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